

Donate By Text

To donate by text, a donor simply:

1. Text the amount they'd like to give to 765-345-8669 (e.g. \$50). Remember to include a space between your dollar amount and your keyword. If a user submits \$50Missions, they will receive a "Sorry, not sure what you meant" error message. The proper format must be \$50 Missions in order for the command to be received properly.
2. If a person has donated by text before, they'll receive a text in response confirming that their gift has been received successfully and they're done.
3. If it's the first time a person is donating by text, they'll be sent a message that says, "It looks like you are a new giver; to begin: (link provided). It will be a link to the church's online giving page. Clicking on the link they will be asked to supply their payment method (debit card or bank account). This payment source will then be linked with their phone number so that, in the future, all they will need to do is text in the amount. (They will not need to re-enter their payment information.)
4. If the donor didn't specify a fund by keyword, donations will automatically go to the default fund in Breeze. **Example giving by keyword: \$50 missions** Note: *Donors can only give to one fund at a time.*

The following is a list of example commands that the text giving system accepts:

<u>Command</u>	<u>Description</u>
\$50	Donates \$50 to your church. Users can type any amount; the dollar sign is optional (e.g. \$50 and 50 both work).
give \$50	Same as above.
give	Your text giving number will respond asking "how much you'd like to give". Telling people to text 'give' to your number can be a more succinct way to communicate text giving.
\$50 missions	Donates \$50 to the missions fund. You can customize fund keywords and what fund they point towards. Note: Donors can only give to one fund at a time.
\$50 weekly	Sets up a recurring gift of \$50 each week. Frequency options are 'weekly', 'biweekly', 'monthly', and 'yearly'.
\$50 missions weekly	Sets up a recurring gift of \$50 each week to the missions fund. Frequency options are 'weekly', 'biweekly', 'monthly', and 'yearly'.
refund	Refunds the previously given contribution.
update	Allows a donor to update their payment method or recurring gift. Your text giving number will respond with a link where users can make these changes. ²
unlink	Unlinks a user's phone from the text to give system.
commands	Provides the user with a list of the available generic text commands (will not include the unique specific keywords you have set up for your church)